



Package Terms & Conditions

1. Red Dog Packages:

The following provisions govern the offering of Packages (as defined below) by Red Dog Pet Resort & Spa, LLC ("Red Dog"). Package offerings vary by location and may include Daycare, Day Stay (Premium & Basic), Pickup & Drop-off Services & Aquatics.

1.1. Purchasing a Package.

By prepaying for certain services provided by Red Dog Resort & Spa, LLC ("Red Dog"), clients can obtain discounts on Red Dog's standard service rates as outlined on Red Dog's Rate Sheet. Rate sheets vary by location and prices can change at anytime with or without notice.

1.2. Purchase with Package.

Every purchase made with your package (plus any applicable taxes, and other fees that may apply) is deducted from the Package balance and any unused balance will remain on the client's account until one year from purchase. If any charges exceed the credit balance on the client's account after taking into account payments under the Package program, the balance must be paid with a credit card or any other payment method accepted by Red Dog.

1.3. Package Balance.

The balance of the client's account can be reviewed by the client by calling or visiting Red Dog.

1.4. Restrictions.

Except to the extent required by applicable law, Package credits cannot be refunded or redeemed for cash or checks or transferred.

1.5. Expiration of Package Credits.

Package credits expire if not used within 12 months of purchase.

1.6. Transfers between Services Prohibited.

Package credits purchased for one service may not be used to pay for another service. For example, Package credits purchased for swims may not be used to pay for daycare.